



**Australian Government**

**Registered Organisations Commission**

# Contact us

## Links

- [Complaints and appeals](#)
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You can contact us by:

- Email: Send any email enquiries through to [regorgs@roc.gov.au](mailto:regorgs@roc.gov.au).
- Telephone: Contact the Registered Organisations Commission on 1300 341 665. Our assistance service operates between 9.00am and 5.00pm Monday to Friday.
- Mail: GPO Box 2983, Melbourne VIC 3001
- Visiting our offices:
  - Arrange an appointment with the relevant ROC representative by phone or email, or
  - Visit the Fair Work Ombudsman's reception desk on Level 12, 414 LaTrobe Street, Melbourne, and advise the receptionist of the name of the ROC representative you wish to visit.

## Lodging documents

Registered organisations have to send us information about the following:

- annual returns
- changes to your organisation
- elections for office
- governance training
- financial reports
- officer and related party disclosure statements.

Visit our [Lodging documents](#) page to find out how to lodge this information with us.

# Complaints and feedback

To find out how to make a complaint about a registered organisation visit our [Complaints page](#).

To find out how to make a complaint about the Registered Organisations Commission (the ROC) or provide feedback to the ROC please visit our [Complaints and feedback about the ROC page](#).

## Media inquiries

For all media inquiries, please visit our [News and media page](#).

## Other enquiries

The Fair Work Commission manages certain aspects of registered organisations. Our [Looking for](#) section will direct you to the relevant area of the Fair Work Commission website on the following topics:

- registration, cancellation or amalgamation of organisations
- entry permits
- gazette notices
- recognised state associations
- transitionally recognised associations.