



Australian Government
Registered Organisations Commission



GUIDANCE NOTE
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Officer Induction Kit



Dear Officer,

Welcome and congratulations on your choice to nominate for office in a registered organisation.

The role of officer – be it a Committee of Management member or President, Secretary, Treasurer or Director – is an important one.

Officers of unions and employer associations are entrusted with guiding their organisations. They do this by making decisions in the best interests of their members. This is also at the core of what the Registered Organisations Commission (ROC) is interested in.



After all, unions and employer associations belong to, and are funded by their members. Your time in office affords you the opportunity to serve the members of your organisation. You can do this best by having the right skills and knowledge to do the job, which in turn will help you in building trust and confidence with your members. Also, as organisations receive a number of benefits upon registration they need to fulfil a number of obligations.

Officers are responsible for ensuring that organisations and their branches comply with the obligations under the *Fair Work (Registered Organisations) Act 2009* (RO Act). You need to become familiar with these. For many of you, it will be the first time you have personal obligations and the risk of civil or criminal penalties for not complying with a body of laws that apply to your role as an officer.

The ROC has put together this Officer Induction Kit to assist you with the types of responsibilities, timeframes and considerations you need to be aware of. While the kit does not cover everything you need to know and is intended as a guide only, it does include information on common requirements and duties. In this kit you will find material to quickly help you better understand your specific office and any duties you have in your organisation. Naturally you will also need to refer to, and have a good working knowledge of, your organisation's rules for specific requirements and current procedures.

Officers can be responsible for many things, such as financials and keeping vital records, and the team at the ROC can assist you and provide advice in relation to those duties.

Please have a look through this induction kit. I hope you find the information beneficial to your role. A small investment of time now will serve you well in your new role. Further information is available on the ROC's website – www.roc.gov.au – or please feel free to contact a member of the ROC team by email regorgs@roc.gov.au or phone 1300 341 665.

Mark Bielecki
Commissioner



How to use this induction kit

This induction kit has been provided by the Registered Organisations Commission (**ROC**) for use by new and returning officers. It is intended to assist officers to learn their obligations.

This induction kit is not a comprehensive list of the requirements, obligations and responsibilities of officers. It is a beginning. Officers should ensure they review the *Fair Work (Registered Organisations) Act 2009 (RO Act)*, materials on the [ROC's website](#) and their organisation's rules and policies.

The induction kit is not a static document to be downloaded once, printed and handed out to officers as they are elected or appointed into the future. The documents in the induction kit will be altered as and when the law changes, in response to feedback or when more helpful information becomes available.

As such, the bulk of the induction kit is available through the list of hyperlinks that form the index. These hyperlinks will take you to where the most up to date document is contained on the ROC website. These documents include fact sheets and tools, like the regulatory timeframes calculator.

The induction kit also contains a number of activities for new officers to complete that will assist in understanding their fuller responsibilities and where information is located.

The ROC's website contains further fact sheets, templates, guidance notes, checklists, tools and webinars, broken down by topic, to assist officers and their organisations/branches to comply with the legislative obligations.

The ROC also has a [subscription service](#) which provides up to date information to officers and other stakeholders.

If you have any questions please email the ROC on regorgs@roc.gov.au or contact us by telephone on 1300 341 665.



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General descriptions of offices in registered organisations

Organisations registered under the *Fair Work (Registered Organisations) Act 2009* (the RO Act) are democratic organisations run by persons elected to hold office.

What powers and duties do the offices in my organisation hold? (s.141(1)(b)(i))

The RO Act requires the rules of organisations to provide for the powers and duties of committees and the offices (s 141(1)(b)(i)). Therefore to find out the powers of duties of offices in your organisation you must refer to your rulebook.

A general guide about what you might expect in your rulebook

What follows is a general guide about the types of duties that you might find in your rulebook for particular offices. Your organisation may have all or some of these offices and they may have the same or different powers and duties. **Please refer to the rules of your organisation for the specific requirements and responsibilities of these offices.** If the specific requirements of your rules are different to the general information below, please follow the requirements in your rules.

President

The President generally provides leadership, vision and direction and ensures that business is properly conducted. The President is required to have sound knowledge of the organisation in order to ensure that regulatory requirements are adhered to and that policy is applied correctly. The President can establish effective procedures within the confines of the rules, delegate responsibilities and supervise the implementation of decisions. The role bears significant responsibility, accountability, governance and authority in accordance with the law and the organisation's rules.

A President's role may incorporate the following:

- Senior leadership role
- Overseeing the operation of the organisation
- Ensuring strong governance, in accordance with the law and the organisation's rules
- Possessing sound knowledge of the organisation, its rules, policies and procedures
- Presiding at meetings, ensuring compliance with policy and procedures
- Representing the organisation externally
- Leading on the resolution of any internal disputes
- Acting within the confines of procedure and policy
- Acting as a signatory



Please refer to your rules to find out about the President's role in your organisation.

Vice President

The Vice President generally supports and assists the President as well as other officers with their duties to ensure goals are met. They should be conversant with the President's role so that they can assume the duties and responsibilities of the President in their absence. The Vice President works closely with the President to co-ordinate activities, communicate and implement strategic visions, guide committee members and ensure the efficient management of the organisation.

A Vice President's role may incorporate the following:

- Senior leadership role
- Ensuring strong governance, in accordance with the law and the organisation's rules
- Possessing sound knowledge of the organisation, its rules, policies and procedures
- Providing support to the President and other officers
- Assuming the role of President in their absence
- Performing other responsibilities as assigned by the President
- Acting as a signatory

Please refer to your rules to find out about the Vice President's role in your organisation.

Secretary

The Secretary generally manages administrative functions and leads negotiations. The position is often the main contact point and source of information for members. The Secretary deals with correspondence, maintains records, consults with members and convenes events and meetings. They support the office in the management and application of proper work procedures. They are usually the officer responsible for lodged documents and making declarations on behalf of the organisation.

A Secretary's role may incorporate the following:

- Senior leadership role
- Keeping the register of members
- Ensuring strong governance in accordance with the law and organisation's rules
- Possessing sound knowledge of the organisation, its rules, policies and procedures
- Responsibility for the effective administration of the organisation
- Acting as the main point of communication



- Dealing with correspondence
- Convening and attends all meetings of the organisation
- Preparing reports, notices and meeting agendas (in consultation with other officers)
- Distributing full and accurate minutes and papers
- Maintaining an up-to-date copy of the rules
- Arranging for information, membership and financial records to be properly kept
- Lodging documents and applications with the Fair Work Commission and the Registered Organisations Commission
- Ensuring all statutory obligations are met
- Leading negotiations
- Acting as a signatory

Please refer to your rules to find out about the Secretary's role in your organisation.

Assistant Secretary

The Assistant Secretary generally helps and supports the Secretary in the day-to-day running of the organisation. They need to be familiar with the Secretary's role so that they can assume the duties and responsibilities of the Secretary in their absence. The Assistant Secretary works closely with the Secretary to co-ordinate the administrative functions, help in dealing with correspondence and record keeping, assist in convening events and meetings and ensure generally the efficient management of the organisation in accordance with its statutory obligations.

An Assistant Secretary's role may incorporate the following:

- Senior leadership role
- Ensuring strong governance in accordance with the law and organisation's rules
- Possessing sound knowledge of the organisation, its rules, policies and procedures
- Providing administrative support to the Secretary
- Assuming the role of Secretary in their absence
- Performing other responsibilities as assigned by the Secretary

Please refer to your rules to find out about the Assistant Secretary's role in your organisation



Treasurer

While all officers may be ultimately responsible for spending and expenditure, the Treasurer particularly guards against unwise and improper expenditure. They are responsible for the day-to-day financial management of the organisation and for maintaining accurate financial records to ensure compliance with statutory requirements. The Treasurer reports regularly to the organisation, providing the case for responsible expenditure, and updates members periodically on matters related to funds and financial performance.

A Treasurer's role may incorporate the following:

- Senior governance role
- Ensuring strong governance in accordance with the law and organisation's rules
- Possessing sound knowledge of the organisation, its rules, policies and procedures
- Overseeing the day-to-day running of finances
- Checking accuracy of financial statements, accounts and records
- Managing accounts, financial planning, budgeting and banking
- Overseeing an annual audit of finances and provision of report to members
- Advising the organisation of any or potential non-compliance
- Ensuring members are properly informed of financial performance and financial position
- Acting as a signatory

Please refer to your rules to find out about the Treasurer's role in your organisation

Committee of Management Member

Committees of Management determine the direction of the organisation. Members function within a set of objectives and procedures and ensure standards are consistently met. They prepare and monitor the organisation's policies, strategies and plans, and ensure that resources are allocated appropriately within the rules. Members execute strategies in relation to key issues affecting the organisation. The Committee of Management might be referred to in your rules as the Board, Executive or Council.

The role of a member of the Committee of Management may incorporate the following:

- A leadership role
- Ensuring strong governance in accordance with the law and organisation's rules
- Possessing sound knowledge of the organisation, its rules, policies and procedures
- Developing and implement policy
- Overseeing the management of the organisation



- Keeping members informed
- Considering and making alterations to the organisation's rules

Please refer to your rules to find out about the Committee of Managements role in your organisation

Acting officers

Assistant secretary, vice president and other officers may from time to time step up to act in the role of a more senior officer due to a temporary absence. In order to be able to exercise the powers of the role, for instance lodging documents as an acting secretary, the rules must provide for the ability to 'act' as the other officer.

Please refer to your rules to find out about the ability to act within another officer's role



Activity: Your officer powers and responsibilities

Your name			
Name of office		Name of branch	
Organisation			
Begin to Hold office date		Term of office	
What are the specific duties and responsibilities of your office in your rules?	<p><i>This may include: Attending governance training, Disclosure obligations, Loans, grants and donations, Approving the Financial Report, attending meetings, signing cheques and approving expenditure and budgets, submitting documents to the ROC and FWC, Compiling the Annual Return, Managing the Roll of Members, oversight of big purchases, assisting a higher office in completing their duties (in which case, what are their duties?)</i></p> <p>[write your duties here]</p>		
What are your specific duties and responsibilities as an officer under policy?	<p><i>This may include how you use a credit card, procurement and spending, use of your car or telephone, attendance at meetings, keeping records, training requirements, travel, bullying and harassment, conflict of interest, and claiming expenses.</i></p> <p>[write your duties here]</p>		
<p>As an officer you have certain oversight responsibilities. Even though some things are the responsibility of other officers under the rules you should be generally aware of how they are done, who is responsible and what state they are in.</p> <p>Below, write which OFFICER/S is responsible for these key functions in your organisation:</p>			
Financial reporting		Conflicts of interest	
Approving expenditure		Signing cheques/banking	
Purchasing big items		Budgets	
Lodging prescribed information for elections		Signing the Annual Return/notifications of change	
Employees/staffing		Keeping records	
The Roll of Members		Minutes	
Lodging documents with the ROC/FWC		Calling meetings, quorum and notice	
Changing the rules		Lodging rule changes	



Activity: Important dates for my branch/organisation

The financial year of the organisation or branch will normally be found within the rule book of the organisation or branch. If the rules do not specify, the financial year will end on 30 June in each year. Many dates, like the AGM, may also be determined by the rules.

The financial year of my branch is:	
The Organisation is:	The same financial year A different financial year:
My branch's loans, grants and donations form is due 90 days after the end of our financial year:	The due date is:
My branch must present its final financial report to a: (insert type of meeting)	
The financial report must go to an AGM or The AGM will be held on: The financial report must go to members after it is audited but no later than 21 days before the AGM: Due date: The financial report must be lodged within 14 days of the AGM:	The financial report can go to a Committee of management meeting The COM meeting will be held on: The financial report must go to members after it is audited but no later than 5 months after the end of the financial year: Due date: The financial report must be lodged within 14 days of the COM meeting:
The annual return (which is different to the financial report) is due on the 31st of March every year	Any time the information in the annual return changes (which includes changes to officers or addresses) the ROC must be notified within 35 days in a Notification of Change declaration .
My branch's Officer and Related Party Disclosure statement must be given to members and lodged with the ROC within 6 months of the financial year ending.	The due date is:
I have a WHS/RE permit	It must be returned to the FWC by:



Activity: Your organisation's meeting procedures

This activity helps you to understand your meeting rules. You may wish to do the activity several times to learn about the various types of meetings in your organisation.

ACTIVITY: what do your rules require?

Meeting considerations	Rule No.	Comment
If a decision is to be made, is a meeting required?		
If a meeting is required, what type of meeting – special meeting, general meeting, a committee meeting:		
Must the meeting be attended in person or can it be by electronic or other means of interaction:		
What is the process for determining that a meeting is to held – e.g. decision, request, vote, matter of course:		
Who must give notice of the meeting:		
How much notice must be given:		
Does the notice need to contain particular information:		
Is there a particular form of notice and manner of delivering notice – e.g. in writing, by post, hand delivery:		
Who chairs the meeting:		
Are there any rules that set out responsibilities of the chair:		
Who is responsible for minute taking:		
What, if anything, needs to be presented to the meeting – e.g. an agenda:		
Are there limitations on what the meeting can consider:		



Meeting considerations	Rule No.	Comment
Is there a quorum requirement, and what happens if a quorum is not achieved:		
Can proxies be used, and if so, are they included in the quorum requirement:		
What are the speaking rules:		
How are motions put to the meeting?		
How is a vote undertaken – e.g. ballot, show of hands:		
How is a motion carried – e.g. majority of people who vote, majority in attendance, special types of majority:		
What are the chair's voting rights:		
Are there any post-meeting requirements:		



Common acronyms

Abbrev.	Entity/Organisation
AASB	Australian Accounting Standards Board
ABN	Australian Business Number
ABS	Australian Bureau of Statistics
ACCC	Australian Competition and Consumer Commission
ACTU	Australian Council of Trade Unions
AEC	Australian Electoral Commission
AFP	Australian Federal Police
ALERA	Australian Labour and Employment Relations Association
APS	Australian Public Service
APSC	Australian Public Service Commission
AR	Annual return of information under s 233 of the RO Act
ASA	Australian Auditing Standards
AWRS	Australian Workplace Relations Study
CA	Chartered Accountants Australia and New Zealand
CEO	Chief Executive Officer
Cwth, Cwth	Commonwealth
CPA	CPA Australia
DP	Deputy President of the Fair Work Commission
FOI	Freedom of information
FOI Act	Freedom of Information Act 1982
FR	Financial Report
FW Act	Fair Work Act 2009
FWC	Fair Work Commission
FWCFB	Fair Work Commission Full Bench
FWO	Fair Work Ombudsman
GST	Goods and Services Tax
ICT	Information and Communications Technology
ILO	International Labour Organization
IPS	Information Publications Scheme
KPIs	Key Performance Indicators
LGD	Loans Grants and Donations Statement under s 237 of the RO Act
MYEFO	Mid-Year Economic and Fiscal Outlook
NES	National Employment Standards
NMW	National Minimum Wage
ORP	Officer and related party disclosure statement under s 293J of the RO Act
PSA	Public Service Act 1999
RO	Registered organisation
ROC	Registered Organisations Commission
RO Act	Fair Work (Registered Organisations) Act 2009
ROC	Registered Organisations Commission
SDP	Senior Deputy President of the Fair Work Commission
SME	Small and medium-sized enterprises
TURC	Royal Commission into Trade Union Governance and Corruption
VP	Vice President of the Fair Work Commission
WHS	Work Health and Safety
WHS Act	Work Health and Safety Act 2011



Organisations

A full list of registered organisations (and organisations deregistered since the inception of the ROC) and their acronyms is available from the [Registered Organisations Commission's webpage](#).

Activity: Where do I find?

Part of being an officer involves knowing what your obligations and responsibilities are. While you may not know all of them, it is good to know where you can find the information if you need it. Take the time to complete the below table. Some have been filled in for you.

Where do I find?	Location
The legislation	The <i>Fair Work (Registered Organisations Act) 2009</i> or RO Act is available online: www.legislation.gov.au
General information on elections, annual returns, financial reporting, disclosures, corrupting benefits and information on the Registered Organisations Commission This includes template documents and fact sheets.	On the Registered Organisations Commission's website: www.roc.gov.au
General information on agreement making, right of entry, disputes, industrial relations and information on the Fair Work Commission	On the Fair Work Commission's website: www.fwc.gov.au
The duties for my specific office	The rules of your organisation or branch.
The rules of my organisation/branch	www.fwc.gov.au
Past elections, annual returns or financial reports	www.roc.gov.au
Information on credit cards, expenditure, reimbursement and travel as an officer	The rules or internal policies: List the policies here:
Minutes of meetings I've attended	
Financial records of my branch, like budgets, statements and purchases	
Branch policies	
My branch email inbox and log on details	



Where do I find?	Location
A conflict of interest/related party register	
A timetable of compliance dates for things like elections or financial reporting	
Dispute resolution procedures for issues between me, the branch, other officers and members	
Information of any payments or honorariums I get as an officer	
Important notices to members or officers	
Newsletters or other circulars	
Notice and details of upcoming meetings	
Organisation wide policies	
Decisions/minutes of national bodies	
The names and contact details of other officers	
A branch or officer calendar	
Forms or other branch materials	
Financial Disclosures I and other officers have made to the organisation/branch	
The branch website (internal and public)	
The Register of members and historical copies	
Advice or help with interpreting the rules	
General information on elections, annual returns, financial reporting, disclosures, corrupting benefits and information on the Registered Organisations Commission This includes template documents and fact sheets.	On the Registered Organisations Commission's website: www.roc.gov.au
General information on agreement making, right of entry, disputes, industrial relations and information on the Fair Work Commission	On the Fair Work Commission's website: www.fwc.gov.au



Where do I find?	Location
The duties for my specific office	The rules of your organisation or branch.
The rules of my organisation/branch	www.fwc.gov.au
Past elections, annual returns or financial reports	www.roc.gov.au
Information on credit cards, expenditure, reimbursement and travel as an officer	The rules or internal policies: List the policies here:
Minutes of meetings I've attended	
Financial records of my branch, like budgets, statements and purchases	
Branch policies	
My branch email inbox and log on details	
A conflict of interest/related party register	
A timetable of compliance dates for things like elections or financial reporting	
Dispute resolution procedures for issues between me, the branch, other officers and members	
Information of any payments or honorariums I get as an officer	
Important notices to members or officers	
Newsletters or other circulars	



Entry permits and rules

Fair Work Commission

Entry permits and rules are dealt with by the Fair Work Commission. The Fair Work Commission is a separate body to the Registered Organisations Commission. Officers of registered organisations may have entry permits and must comply with the rules of the organisation.

The two Commissions have very different areas of responsibility:

Fair Work Commission	Registered Organisations Commission
<ul style="list-style-type: none"> • Registration, amalgamations and deregistration • Rules (including eligibility rules) • Approval of Right of entry training • WHS permit applications • Right of entry permits • Disputes • Appeals (including appeals from ROC decisions) 	<ul style="list-style-type: none"> • Elections • Annual returns • Financial reports and loans, grants and donations statements • Inquiries and investigations • Education • Statutory Governance training • Officer and related party disclosures • Registration of auditors

If you would like information on **entry permits**, please see the [Fair Work Commission website](#) which contains a great deal of helpful information, including:

- Who can and how to apply
- How to use an entry permit
- When entry permits expire
- How to return your entry permit
- The law relating to right of entry permits generally

www.fwc.gov.au/registered-organisations/entry-permits

If you would like information on the **rules of registered organisations**, please see the [Fair Work Commission website](#) which contains useful information, including:

- What must be in rules



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- How to change rules including eligibility rules
 - Copies of all registered organisations rules (under find a registered organisation)

www.fwc.gov.au/registered-organisations/running-registered-organisation/organisations-rules